

Computer Controls AG & Group

www.ccontrols.ch | www.ccontrols.net | www.ccontrols.shop

Privacy Policy

24 May 2018 | CH – 8112 Otelfingen



COOKIE AND PRIVACY POLICY

Computer Controls AG describes its data management principles below, presenting the expectations that it has formulated and complies with itself as a data controller.

Computer Controls AG | Probusweg 2 | CH - 8057 Zürich

Subsidiary: Computer Controls AG | Industriestrasse 53 | CH – 8112 Otelfingen

Subsidiary: Computer Controls SA | chemin du Vieux-Moulin 33 | CH - 1373 Chavornay

Basic definitions related to data management

User: any natural person identified or can identified, directly or indirectly, by any personal data.

Personal data: data relating to the data subject, in particular the name, identifying mark, and the knowledge of one or more physical, physiological, mental, economic, cultural or social identities of the data subject, as well as the deduction from the data to the person concerned.

Data controller: the natural or legal person, public authority, agency or other body which, alone or jointly with others, determines the purposes and means of the processing of personal data; where the purposes and means of such processing are determined by Union or Member State law, the controller or the specific criteria for its nomination may be provided for by Union or Member State law.

Data processor: a natural or legal person, public authority, agency or other body which processes personal data on behalf of the controller.

Data processing: performing technical tasks related to data management operations, irrespective of the method and device used to perform the operations and the location of the application, provided that the technical task is performed on the data; 6. "data processor" means a natural or legal person or an organization without legal personality who, by virtue of a contract concluded with the data controller, including the conclusion of a contract by law, processes data;

Personal data breach: a breach of security leading to the accidental or unlawful destruction, loss, alteration, unauthorized disclosure of, or access to, personal data.

1 IMPORTANT NOTICE

1.1 This Cookie and Privacy Policy (the "Policy") applies to your use of the Computer Controls AG ("Computer Controls") and its subsidiaries including www.ccontrols.ch, www.ccontrols.net and www.ccontrols.shop (the "Website"). "We," "us," and "our" refer to the entity with which you are contracting under the Terms of Use as listed in the "Who You are Contracting with; Governing Law and Jurisdiction" Section of the Terms of Use.

1.2 If you are contracting with Computer Controls, Computer Controls complies with the General Data Protection Regulation. For the purposes of the GDPR, to the extent applicable and relevant, Computer Controls is the "data controller".

1.3 Please read the following Policy to understand how we may use the personal data you provide or which we collect about you. By using the Website, you consent to this Policy.

1.4 This Policy may vary from time to time so please check it regularly.

2 THE PERSONAL DATA WE COLLECT

2.1 We may collect the following personal data about you:

2.1.1 personal data you provide if you contact us using the “Information Request” form or by filling in other forms on our Website;

2.1.2 personal data you provide if you contact us (including by telephone) to register, subscribe or request services or products;

2.1.3 personal and payment data you provide when making a purchase;

2.1.4 personal data you provide when you apply for a job advertised or submit a speculative job application and/or your CV or résumé;

2.1.5 personal data gathered using cookies;

2.1.6 personal data you provide if you enter into a competition or promotion;

2.1.7 details of your visits to our Website, including, but not limited to, traffic data, location data, weblogs and other communication data;

2.1.8 information about your computer including, where available, your IP address, operating system and browser type, for system administration and to report aggregate information to our advertisers. This is aggregated, statistical data about our users’ browsing actions and patterns, and does not identify any individual.

3 HOW WE USE PERSONAL DATA COLLECTED

3.1 We may use and process the personal data you provide for the purposes outlined below as well as for any purposes specified at the time of collection:

3.1.1 to send you the information you have requested;

3.1.2 to fulfil orders which you have placed for products and services;

3.1.3 to deal with your enquiries;

3.1.4 to contact you by telephone, SMS, post and/or email about other offers, products, promotions, developments or services which we think may be of interest to you, to the extent permitted by applicable law and regulation. Please make it clear when you provide personal data to us, should you not wish to receive such information;

3.1.5 to develop, deliver and improve our products or services;

3.1.6 to help us develop this Website to be more useful to you;

3.1.7 for Website user processing research or analysis including to collect statistics, responses to any surveys and questionnaires, traffic patterns and related site information. (We aggregate this data and it does not identify any Website users);

3.1.8 for internal purposes for research, analysis, testing, monitoring, customer communication, risk management and administrative purposes; and/or

3.1.9 to send you important notices.

3.1.10 to send you product information, newsletters and other relevant and targeted promotional communications;

4 DISCLOSURE OF YOUR PERSONAL DATA

4.1 We may disclose personal data to our selected third party business partners (including but not limited to Equipment Manufacturers, Google Analytics, Salesforce and Pardot) to fulfil an order for products or services, respond to an enquiry, or perform market analysis to help us improve your experience on this Website.

4.2 We may disclose personal data to affiliates and third-party data processors who may process data on our behalf to enable us to carry out our usual business practices.

4.3 We may disclose your personal data to third parties in the following circumstances:

4.3.1 to undertake the activities listed above;

4.3.2 to conform to legal requirements or comply with legal process;

4.3.3 to assist in the investigation of suspected illegal or wrongful activity. This includes exchanging information with other companies and organisations for the purposes of fraud protection and credit risk reduction;

4.3.4 to protect and defend our rights or property;

4.3.5 to deal with any misuse of the Website;

4.3.6 to sell, make ready for sale or dispose of our business in whole or in part including to any potential buyer or their advisers; or

4.3.7 in order to enforce or apply our Terms of Use, terms and conditions of supply and other agreements with third parties.

4.4 We do not sell, trade, or rent any of your personal information.

5 COOKIES

5.1 What are cookies?

5.1.1 Like many other websites, this Website uses cookies. Cookies are text files containing small amounts of information which are downloaded to your device when you visit a website. Cookies are then sent back to the originating website on each subsequent visit, or to another website that recognises that cookie. Cookies are useful because they allow a website to recognise a user's device. You can find more information about cookies at: www.allaboutcookies.org and www.youronlinechoices.eu for a video about cookies visit www.google.com/policies/technologies/cookies/.

5.1.2 Cookies do lots of different jobs, like letting you navigate between pages efficiently, remembering your preferences, and generally improve the user experience. They can also help to ensure that adverts you see online are more relevant to you and your interests.

5.2 Which cookies are used on this Website?

5.2.1 A list of all the cookie types used on this Website by category is set out below.

Strictly necessary cookies

These cookies are essential in order to enable you to move around the Website and use its features, such as accessing secure areas of the Website. Without these cookies, services you have asked for cannot be provided.

Performance cookies

These cookies collect information about how visitors use a website, for instance, which pages visitors go to most often, and if they get error messages from web pages. These cookies don't collect information that identifies a visitor. All information these cookies collect is aggregated and therefore anonymous. It is only used to improve how a website works.

Functional cookies

These cookies allow the Website to remember choices you make (such as your user name, language or the region you are in) and provide enhanced, more personal features. These cookies can also be used to remember changes you have made to text size, fonts and other parts of web pages that you can customize. They may also be used to provide services you have asked for such as watching a video or commenting on a blog. The information these cookies collect may be anonymized and they cannot track your browsing activity on other websites.

Google Analytics

These cookies are used to collect information about how visitors use our site. We use the information to compile reports and to help us improve the site. The cookies collect information in an anonymous form, including the number of visitors to the site, where visitors have come to the site from and the pages they visited. For further details visit:

<http://www.google.com/analytics/learn/privacy.html>

HubSpot

These cookies are used to collect information about how visitors use our site. We use the information to compile reports and to help us improve the site. The cookies collect information in an anonymous form, including the number of visitors to the site, where visitors have come to the site from and the pages they visited. For further details visit:

<https://legal.hubspot.com/privacy-policy>

Data processors:

- Twitter:
<https://twitter.com/en/privacy>
analytics
- LinkedIn
<https://www.linkedin.com/legal/privacy-policy>
analytics
- YouTube
https://support.google.com/youtube/answer/7671399?p=privacy_guidelines&hl=en&visit_id=1-636627955479469195-1394706024&rd=1
analytics

Webinars

- Gotowebinar - LogMeIn, Inc. - <https://www.logmeininc.com/hu/legal/privacy>

5.3 How can the cookies be removed?

5.3.1 You may refuse to accept cookies by activating the setting on your internet browser which allows you to refuse the setting of cookies. For more information about cookies including how to set your internet browser to reject cookies please go to www.allaboutcookies.org

5.3.2 To opt out of Google Analytics visit <http://tools.google.com/dlpage/gaoptout>

5.3.3 Please be aware however that blocking cookies may hamper the Website's functionality or restrict how much of the Website you can access.

6. YOUR RIGHTS

6.1 When you use this Website and provide us with your personal data you are agreeing that we may use your personal data for the purposes set out in this Policy.

6.2 You have the right to:

6.2.1 request that we stop sending you marketing information;

6.2.2 if you are located in the EEA, apply for a copy of the data we hold about you and

6.2.3 request that we correct or remove any personal data which we hold about you which you believe is inaccurate or out of date.

6.3 You can exercise this right by downloading the form [here](#) and submitting it to the Data Protection Officer at dpo@ccontrols.net. You may also be able to correct, remove, and change preferences for your personal data through your user account on the Website and through the Preference Centre in Pardot.

7 LINKS TO OTHER WEBSITES

7.1 This Policy only applies to this Website. If you link to another website from here, you should remember to read and understand that website's privacy policy as well. A link to a third party's website does not mean that we endorse it or that we are affiliated with it. We do not exercise control over third-party websites. We are not responsible for any use of your personal data that is made by other websites.

8 SECURITY

8.1 We maintain physical, electronic, and procedural safeguards to protect the confidentiality and security of information transmitted to us. However, no data transmission over the Internet or other network can be guaranteed to be 100% secure. As a result, while we strive to protect information transmitted on or through the Website, we cannot and do not guarantee the security of any information you transmit on or through the Website, and you do so at your own risk.

9 CHILDREN'S PRIVACY

9.1 The Website is intended for users who are 18 years old or older. We do not knowingly collect personal data from children under the age of 13. If we become aware that we have inadvertently received personal data from a child under the age of 13, we will delete such information from our records.

10 CHANGES TO THIS COOKIES AND PRIVACY POLICY

10.1 This Policy was last updated on May 24, 2018. We may update this Policy from time to time. When we change this Policy in a material way a notice will be posted on our Website along with a revised Policy. By accessing the Website after the revised Policy is posted, you consent to the revised Policy.

11 HOW USERS CAN CONTACT US

11.1 If you have any questions about this Policy, please contact the Data Protection Officer at dpo@ccontrols.net or write to Computer Controls AG, Data Protection Officer, Industriestrasse 53, 8112 Otelfingen, Switzerland or by phone at +41 (0) 44 308 66 66.